





Help Starts Here with 2-1-1



Terry AcDonald,

What is 2-1-1?

Mayor 2-1-1 is a national dialing code for free access to health and human service information and referral. 2-1-1 is an easy-to-remember number that helps connect individuals and families in need to community-based organizations. Today, 2-1-1 reaches approximately 91 percent of the U.S. population. Live referral specialists are available 24 hours a day by calling 2-1-1 and get information for the following:

- Food
- Clothing
- Counseling
- Utility Assistance
- Health Care
- Education
- Transportation
- Dental
- Prescription
- Insurance
- Disaster Resources
- Housing/Shelter
- Legal Aid
- Veterans
- Volunteers

Why 2-1-1?

2-1-1 is easy to use and helps track gaps, duplication and trends in social services. 2-1-1 is essential in disaster relief, helping reduce non-emergency calls to 911 by connecting victims, donors and volunteers with social service agencies. 2-1-1 can also be good for business because it helps employees through crises.

Are there charges for calling 2-1-1?

There are no charges for calls from landline phones; calls are free from most pay phones. However, normal usage minutes and taxes apply to cell phone users.

Where is 2-1-1 available?

United Way of Allen County's 2-1-1 call center serves Adams, Allen, Blackford, DeKalb, Elkhart, Fulton, Grant, Huntington, Jay, Kosciusko, LaGrange, LaPorte, Marshall, Noble, St. Joseph, Steuben, Wabash, Wells and Whitley counties. Currently, 100 percent of all Hoosiers can receive service by dialing 2-1-1. The United Way 2-1-1 service center opened in November 2003.

What does the system cost?

It is estimated that 2-1-1 costs communities an average of \$1.50 per person for the area served. Your United Way/United Fund gift helps support this critical service. United Ways and United Funds in Indiana are a primary supporter of the Indiana 2-1-1 Partnership and IN211 Centers. All active IN211 Centers rely on United Way/United Fund support and some receive up to 95 percent of their total annual budget from United Way/United Fund contributions.

How many people use 2-1-1?

Last year, over 40,000 calls were answered from residents of northern Indiana. Most of the calls were related to basic needs like food, clothing, shelter, and financial assistance for rent and utilities.

For more information on 2-1-1, go to www.myunitedway2-1-1.org or contact Director of 2-1-1 Services Jaimie Ferren at (260) 469-4030.

CONTACT INFORMATION

CONTACT IN ORMATION		
City Court	748-7878	
Clerk-Treasurer	748-7010	
Code Enforcement	748-7060	
Drug/Crime Tip Hotline	748-7099	
Engineering	748-7030	
EMS	749-1235	
Fire	493-7500	
Mayor's Office	748-7070	
Parks	749-2212	
Planning/Permits	748-7040	
Police Non-Emergency	748-7080	
Sewer/Water (24 Hr. Emergency)	414-9097	
Street Dept	748-7056	
Utility Office	748-7050	

ENGINEERING PROJECTS

Updates on current street resurfacing projects are available on our website at www.newhaven.in.gov

CITY HALLBUSINESS HOURS

	Mon Thurs.	Friday
City Court	7:30a-4:00p	7:00a - 3:30p
Clerk-Treas.	7:00a-4:00p	7:00a - 3:30p
Engineering	7:00a-4:00p	7:00a - 3:30p
Mayor	7:30a-4:00p	7:00a - 3:30p
Utilities	7:00a-4:00p	7:00a - 3:30p
Street Dept.	7:00a-4:00p	7:00a - 3:30p
Planning Dept.	7:00a-4:00p	7:00a - 3:30p

UTILITY BILL - CREDIT CARD PAYMENTS

To pay your utility bill by phone with a credit card, please contact (866) 670-3036.

♦ Meetings at New Haven City Hall ♦ (Park Board Meets at the Community Center)

January

1/1	New Year's Day	CLOSED
1/2	Board of Works	9:30 a.m.
1/2	Park Board	6:00 p.m.
1/9	City Council	7:00 p.m.
1/15	Martin Luther King, Jr. Day	CLOSED
1/16	Board of Works	9:30 a.m.
1/16	Plan Commission	7:00 p.m.
1/18	Fire/EMS	7:00 p.m.
1/23	City Council	7:00 p.m.
1/24	BZA	7:00 p.m.

Christmas Tree Drop Off Sites December 26-January 12

- Jury Park
- Meadowbrook School [Parking Lot]
- New Haven City Hall [Parking Lot]

Plastic bags, ornaments and all other decorations must be removed before you drop off your tree. Additionally, wreaths will not be accepted.

For more information, contact the Allen County Solid Waste District at 449-7878



New Haven Share the Warmth Coat Program



The New Haven Food Bank wants to remind residents that the Share the Warmth Coat Program is in full swing. Winter coats of all sizes (infant sizes to adult size 5x) are now being collected through the end of winter. The New Haven Food Bank is asking that all donated coats have working zippers, buttons, or snaps.

Drop Off Locations

- 3Rivers Credit Union
- Emanuel Lutheran Church
- IAB (New Haven branch)
- · Chase Bank
- (New Haven & Georgetown locations)

Coats will be available for distribution each Tuesday (through the end of February) from 9:00 a.m. - 11:45 a.m. at Emanuel Lutheran Church, located at 800 Green Street in New Haven. For more information, contact Emanuel Lutheran Church at 749-2163.

Indiana General Assembly Back in Session

The State Legislature is now back in session and a great deal of proposed new laws will be introduced. Your city administration will be very active at the State House watching for bills that Could have an impact on cities and towns. You can watch the progress of any bills through the legislative process by visiting www.in.gov.

For questions, we encourage you to contact your representatives below:

Senator Dennis Kruse (800) 382-9467 Email: s14@in.gov

Representative Dave Heine (800) 382-9841 Email: h85@in.gov

• Martini Lutheran Church

• IAB (New Haven branch)

• New Haven City Hall



2018 Rate Change Notice **Republic Services**



The contracted rates for trash service increase each year during the term of the contract for the City of New Haven. The rate will change effective January 1, 2018 and residents will see an increase of .22 cents for basic garbage service.

For any questions regarding your Republic Services invoice, please contact Republic Services directly at 1-800-876-9001.

New Haven City Council

City Council

- •The government of cities is divided between the mayor and the common council.
- •The mayor exercises the executive authority (I.C. 36-4-4-3) of the city and is primarily concerned with its day-to-day operations.
- •The Common Council exercises the city's legislative authority (I.C. 36-4-4-4) and makes the laws that govern the city and appropriates the city's monies.
- •City Council members are parttime officials who serve a 4 year term and there are no term limits for City Council.
- •City Council meetings are held on the 2nd and 4th Tuesday of the month
- •New Haven's legislative body consists of 5 councilmanic districts and 2 at-large districts for the area

City Council Responsibilities

•New Haven City Council serves 2 primary functions for the City:

Legislative Body – City Council exercises the passage of ordinances.

Fiscal Body – City Council fixes the annual salaries of all elected officials of the city, establishes the annual salaries of members of the City's police and fire departments.

Council also has the authority to reduce, but not increase any other items in the city budget as submitted by the Mayor for its approval.

Partnerships

•City Council works with Allen County officials for approval of capital projects. (I.C. 6-1.1-29.5-10). New Haven City Council also works with Allen County Commissioners and other officials

from Allen County regarding issues in New Haven.

- •City Council has to abide by state statute requirements and state mandates.
- •City Council members work with state elected officials on issues that affect New Haven.

Ordinances

•An Ordinance is a local law prescribing a general and permanent rule. The introduction of an ordinance includes a summary presentation of the ordinance at a City Council meeting. Some ordinances may require public hearings. Ordinances are read and voted on 3 times prior to any passage.

Contact City Council

We encourage you to attend the City Council meetings so that you can get to know your city council representatives and make your voices heard.

City Council Members

1st District Floyd Ball 749-8162 2nd District Sarah DiGangi 749-7630 3rd District Craig Dellinger 493-2811 4th District Bob Byrd 493-2322 5th District Steve McMichael 602-6606 At-Large Dave Cheviron 749-2211 At-Large

749-5609

Terry Werling